Agenda Item B-4 Short-Term Rental Registration Form

Summary: Enclosed are screenshots of the final draft of the Short-Term Rental Registration Form. The form is an online portal that will be linked on the Town website. It includes the information required by the ordinance, which is:

- a) physical (E-911) address(es) of all Short-Term Rental property offered for lease/rental;
- b) contact information for the property Owner, including: the Owner's full name, mailing and/or physical address, telephone number and email address;
- c) contact information for the Designated Responsible Person and other agent(s) of the Owner, including: Designated Responsible Person's/agent's full name, mailing and/or physical address, telephone number and email address;
- d) whether the Short-Term Rental is the Owner's primary residence or, if the Owner is not a natural person, whether the Short-Term Rental is the primary residence of a member, director or authorized representative of the Owner;
- e) the number of bedrooms in the Dwelling Unit being leased/rented as STRs.

Town Plan & Policy Impact: The Stowe Short-Term Rental Registration Ordinance states, "Prior to renting an STR property, the Owner of the property proposed for Short-Term Rental, or their authorized agent, shall complete and submit to the Town a Short-Term Rental Registration form and pay any required fee(s) for each Dwelling Unit they may separately rent as an STR." and "The Short-Term Rental Registration form shall be developed by the Town Manager and, subject to the requirements of this Ordinance, may be administratively modified or amended from time to time by the Selectboard at the Board's sole discretion."

Fiscal and HR Impact: The Selectboard previously set the annual fee at \$100 per unit.

Staff anticipate significant time will be spent assisting registrants navigate the form, and will be tracking time spent on administering this program as directed by the Selectboard on October 23.

Recommendation: Move to approve the Short-Term Rental Registry Form.

Landing Page

This is what registrants will see when click the link on the Town website. The form does not use passwords – it uses unique login codes. Registrants will enter their email and will be sent a code to log in.



All Short-Term Rental within Tow	n of Stowe, VT are required to hold a valid STR Registration.	To get started, please enter the email address associated with
This portal allows Registration H	olders to manage their registrations.	STR Registrations below.
To apply for a STR Registration, s	tart by creating an account using the button below. If you already have an account, please login using the panel	Email Address
on the right-hand side of the pag	e. You can use the same account to manage registrations for multiple properties.	



Customer Portal

This is what registrants will see after logging in. Below is an example of a user with multiple STR registrations.

Town of Stowe, VT STR Registration Portal			Brayden Reese 🗸
Actions Required		Active STR Registrations (4)	
	No outstanding actions.	• 4780 Mountain Rd Stowe Vt 05672 R-000004 Expiration: 2025-12-31	View
		• 470 Sinclair Dr Stowe Vt 05672 R-000003 Expiration: 2025-12-31	View
		• 450 N Hill Rd Stowe Vt 05672 (Unit 2) R-000002 Expiration: 2024-12-31	View
		480 Moulton Ln Stowe Vt 05672 A-000005 Submitted	View
		Apply for new Registration See all Registrations	

Application Requirements Page 1 of submitting a new registration.

Requirements	Application Requirements
 Town of Stowe Short-Term Rental requirements Short-term rentals must be registered with the Town of Stowe. 	Property
 The designated responsible person for a Short-Term Rental must of notification by a Stowe Firefighter or Police Officer regarding any issue or problem involving a Short-Term Rental when the property is being rented or leased as an STR. Short-term rental owners must ensure that the Stowe Fire Department has year-round, 24-hour access to the STR through a Fire Department-approved lock box or other reasonable means of providing immediate access authorized by the Fire Department. <u>Click here to order a Fire Department-approved lock box.</u> 	Registrant
Click <u>here</u> for more information.	Property Contacts
CONTINUE BACK	Property Details
	Listings
	Confirmation

Property

Registrants have two options to enter their property to match vs the identified list of STRs in Rentalscape. (1) Enter Parcel ID number with a linked document to instructions to find their Parcel ID number or (2) enter their address.

Property	0	Application Requirements
We need to know the Parcel ID Number of the property you wish to make available for STR. You can type in your Parcel ID Number directly below if you already know it, or you can find the Parcel ID Number by typing in the property address.	۵	Property
 I know my Parcel ID Number I want to type in the property address 	8	Registrant
Address of the rental property 4859 Mountain Rd Stowe Vt 05672	8	Property Contacts
Selected property	8	Property Details
4859 Mountain Rd Stowe Vt 05672 Parcel ID Number: 19526014	8	Listings
Unit Number (optional)	8	Confirmation
CONTINUE BACK		

Registrant

Details for the individual entering the data/creating an account. If they select "Yes, I'm the owner" – they will move on to the next page. If they select "No, I'm a property manager" they will be prompted to enter owner details.

Note that in the case of multiple property registrations this information will be auto-filled and the only thing that will need be entered is the address/Parcel ID and listing URLs (optional field, see page 6). Certain fields (email) are locked in after registering and users will need to contact the Town to update them.

gistrant		0	Application Requiremen
Are you the owner of the rental propert	y?		Property
Yes, I'm the owner			
 No, I'm a property manager 		>>	Registrant
Owner Details			_
First Name	Last Name	$\boldsymbol{\otimes}$	Property Contacts
Kevin	Jones		
Company Name (optional)		\otimes	Property Details
PM LLC			Detaits
mail Address		\otimes	Listings
Kevin@email.com			
Phone Number			Confirmat
789-423-1453			
failing Address			
4859 Mountain Rd Stowe Vt 05672			
Same as property address			
Add additional owner			

Property Contacts

Identifying who the Designated responsible person is.

In this example, the registrant previously identified themselves as the property manager, so the form is reflective of that choice on this page. If they identified themselves as the owner on the previous page, this page would have slightly different choices to reflect that choice.

If they select "Myself, (the Property Manager)", the contact details that were entered upon creating an account (previous page) will be used for the DRP.

If they select "The Owner," the details entered in the previous page will be used for the DRP. This choice will be extremely rare as it would mean a property manager is completing the form but the owner is still the DRP. In the case of multiple owners, the first will be used.

If they choose "Someone else," they will be prompted to enter additional contact information for the DRP. The same fields as above will show up. This will most often happen when the owner is completing the form but they are not the DRP.

The designated responsible person information can be edited by the user at any time after completing the registration

Property Contacts		Application Requirements
Designated Responsible Person All STR properties shall have a Designated Responsible Person, who may be the STR Owner, who is available and authorized to respond to emergency situations and other	0	Property
issues related to the STR when the property is being rented or leased as an STR. The designated Responsible Person shall respond within 45 minutes of notification by a Stowe Firefighter or Police Officer regarding any issue or problem involving a Short-Term Rental when the property is being rented or leased as an STR	0	Registrant
Who is the designated responsible person for this property? Myself (the Property Manager) 		Property
O The Owner		Contacts
Someone else	8	Property Details
		Lictings
CONTINUE	•	Listings
	⊗	Confirmation

Property Details

Property Details	Application Requirements
All fields must be completed before proceeding.	Property
Is this the primary residence of the Owner? If the Owner is not a natural person, is this the primary residence of a member, director or authorized representative of the Owner?	Registrant
 Yes No 	Property Contacts
How many bedrooms in the Dwelling Unit are being leased/rented for this Short-Term Rental?	Property Details
	Listings
CONTINUE BACK	Confirmation

Listings

Option for users to provide URLs for listings of their STR. Will be used by Deckard to double check that the system is not missing listings to avoid erroneous notifications of non-registration being sent. This is optional for users.

Listings		0	Application Requirements
Please report each listing advertising your short-term rental. This is optional.		٢	Property
	×	٢	Registrant
+ Add listing		٢	Property Contacts
CONTINUE BACK		•	Property Details
		0	Listings
		8	Confirmation

Confirmation

Confirmation page showing details entered in the form.

Note that while this confirmation page says the DRP is "same as property manager," the back-end will not say that and will give a consistent list of DRPs.



Signature and Certification

The payment link is the Town NIC page (e.g. where property taxes are paid online). In the future this is planned to be a payment link on the registration site to avoid users having to leave the page and so payment is automatically linked to registration. Staff will do it manually until that is added.

ertifications	
I certify that I am an authorized representative or owner of misleading. I acknowledge that my signature is legally bi	of this Short-Term Rental, and that no information provided in this form is intentionally false or materially inding.
I certify that I will make the payment for my Short Term F	Rental application. To complete the payment, please visit the following <u>link</u> .
I certify that I will make the payment for my Short Term F	Rental application. To complete the payment, please visit the following <u>link</u> .
I certify that I will make the payment for my Short Term F	Rental application. To complete the payment, please visit the following <u>link</u> .
I certify that I will make the payment for my Short Term H lectronic Signature gal Name of Authorized Signatory	Rental application. To complete the payment, please visit the following <u>link</u> . Date
I certify that I will make the payment for my Short Term I lectronic Signature gal Name of Authorized Signatory Kevin Jones	Rental application. To complete the payment, please visit the following <u>link</u> . Date 02/06/2025

Confirmation

Thank you!

Your STR Registration Application has been submitted successfully! Your confirmation number is: 000000102155. We have emailed you details of the application. Your application will be reviewed and processed by the STR Program Administrator. We will contact you via email on the status of your application.

Return to Dashboard



Note – the credit card fee is 3%, the ACH fee is \$1.50 (flat). Staff will also accept physical checks (no fee).

\$100.00